

General terms and conditions

1. Terms and Conditions

Welcome to the 3dpuzzleshop.eu website terms and conditions. The Website is operated by Profil-Rade Hungary Ltd., whose registered address is Hungary, 2151 Fót, Aranyhal str. 2/a building, Company Number: 13-06-062653.

2. Company

Név: Profil-Trade Hungary Bt.

Székhely: Aranyhal str. 2/a, Fót, 2151, Hungary

Levelezési cím: Aranyhal str. 2/a, Fót, 2151, Hungary

Üzlethelyiség címe: Aranyhal str. 2/a, Fót, 2151, Hungary

Képviselő neve: Istvan Bernat

Cégjegyzékszám: 13-06-062653

Bejegyző Bíróság neve: Fővárosi Bíróság Cégbírósága

Adószám: 21127227-2-13

Közösségi adószám: HU21127227

Számlavezető pénzintézet: OTP BANK

Számlaszám: 11718000 - 20425027 - 00000000

IBAN: HU51117180002239717900000000

E-mail cím: info@3dpuzzleshop.eu

Telefonszám: +36703322622

Fax:

3. How to order

Select the goods you require from the Website and click 'Add to cart';

Choose the quantity of goods you wish to purchase.

Review your cart making sure all specifications, then click "Secure Checkout";

If you are a new user you will need to enter an email address and create a user name and password. You must keep your username and password confidential as they allow access to your account. To continue setting up an account you will need to enter your personal details, billing address (which must correspond with your payment card address) and delivery address;

Once you have set up an account, you will be directed to the page where select the type of delivery, and vary delivery and/or billing addresses.

You will then proceed to the secure payment page where you may select the payment type and complete your order. Following submission of your order you will be sent an automated order acknowledgement to the email address provided. By placing an order through the Website, you warrant that you are legally capable of entering into binding contracts. After placing your order you will receive an automated acknowledgement. You will receive an email confirming that 3dpuzzleshop.eu has accepted your order when your order has been processed and is ready for delivery.

4. Our goods

A description of the main characteristics of goods can be found on the product pages of the Website. Prices for goods on the Website appear on the product pages and include all applicable taxes.

Prices and offers may vary and may only be available for limited periods. All prices and offers are subject to availability and may be withdrawn or amended at our discretion.

It is possible that, despite our best efforts, some of the goods listed on the Website may be incorrectly priced. If we discover an error in the price of the goods you have ordered we will inform you as soon as possible. We will give you the option of reconfirming your order at the correct price or cancelling it.

The 3dpuzzleshop.eu is under no obligation to sell incorrectly priced goods to you at the incorrect price.

5. Method of payment

Barion Payment Zrt. (established in 2015) holds an Electronic Money Issuer licence (from the Hungarian National Bank) and can serve customers across the EEA through passporting without any further licence. You may pay by Mastercard, VISA, Maestro, AMEX Cards.

6. Delivery

Delivery charges will be confirmed to you, before your order is accepted. Please note we are currently unable to deliver to PO Boxes. View under "information" to find out how much delivery starts from for each country. After registration the shipping cost is visible

7. Returns and exchanges

Cancelling your online order within the cooling off period. You have 14 days to change your mind from the day after you receive your order. Your cancellation period ends 14 days after the day on which the items are delivered to you (or someone you nominate to receive the items for you).

You must return your order by post to Profil-Trade Hungar Bt, no later than 14 days after the day on which you informed that you would like to cancel your order. Any returns are at your own risk. For your protection 3dpuzzleshop.eu recommends that you return your items via registered post.

If you are returning all items in your order, 3dpuzzleshop.eu will also refund the cost of the initial delivery to you behalf, but only up to the cost of the standard delivery charge. Will not refund any Next Day, Express, Saturday or other premium component of any

delivery charge. If you are not returning all the items in your order, the initial delivery cost will not be returned to you.

3dpuzzleshop.eu will refund using the same payment method originally used by you to make the payment (unless you have expressly agreed otherwise). You will be refunded no later than 14 days after the day receives the items you are returning back from you.

If you think you have received a defective item, please return the items back to 3dpuzzleshop.eu, including details where possible of:

Your Order Number / Product Code or Product Name / Details of the fault

8. Returns address

You can cancel by sending an email to info@3dpuzzleshop.eu, by telephoning +36 70 3322 622 or by post to

Customer Returns,
Profil-Trade Hungary bt.,
Aranyhal utca 2/a ép.,
Fót
2151
Hungary

9. Data protection and privacy

Any personal information provided to us will be processed in accordance with our privacy policy.

10. Governing law and jurisdiction

If you are a consumer in the EU, you are protected by any overriding mandatory provisions of the law of the country in which you are resident. Nothing in these terms affects your rights as a consumer to rely on such mandatory provisions of local law.